



Freight & Delivery Policy

SDP will provide delivery service during normal business hours of 8:00 AM to 5:00 PM on your scheduled day(s). Additional costs for orders that require special handling or packaging, oversized items, expedited or special delivery requests, or items requiring commercial truck delivery will be billed accordingly. We can not guarantee or commit to specific times for deliveries due to many variables that are outside of our control.

In addition to special freight charges as mentioned above and noted in the price lists, you will be charged additional handling and delivery charges as follows:

- Hard and soft window treatments will incur a \$3 per unit handling fee; shutters will incur a \$3 per window opening handling fee.
- Deliveries to your customer’s residence will incur a \$25 delivery charge.
- Sample book and parts orders will be charged a \$10 delivery fee if on our truck or the actual postage or freight cost if shipped. If delivered on our truck along with other orders the \$10 charge will be waived.

Please refer to the following chart to see when you can expect deliveries from SDP. This schedule is subject to change without notice. If you are uncertain about what your delivery day is or have any other questions please call our customer service department.

Pinellas county, western Pasco county south of HWY 54 and west of I-75, Tampa, Land O’Lakes	Monday
Sarasota county excluding Englewood area, Manatee county, Apollo Beach, Ruskin, Sun City, Wimauma, Riverview	Tuesday
Charlotte, Collier, and Lee counties, Englewood area	Wednesday
Hernando, Citrus, Lake, Marion, Osceola, and Sumter counties, western Pasco county north of HWY 54, Lutz, New Tampa, Temple Terrace	Thursday
Polk county, Brandon, Dover, Seffner, Plant City, Valrico	Friday

Effective July 1, 2011